

# Premium Payment Options

## Sutter Health Plan

**You can pay your Sutter Health Plan premiums online or by other methods such as bill pay, check, Automated Clearing House (ACH), and wire. Sutter Health Plan does not accept cash or credit cards.**

The address for your premium payment varies by method of payment. Use the following specific information for paying your premiums.

If you have questions, call Sutter Health Plan Customer Service at **855-315-5800**. Customer Service is available 8 a.m. to 7 p.m., Monday through Friday.

### ONLINE

#### Initial Premium Payment

Sutter Health Plan Online Payment Center

You can pay your initial binder payment\* online through the Sutter Health Plan Online Payment Center at [sutterhealthplan.org/binderpayment](https://sutterhealthplan.org/binderpayment).

#### Monthly Premium Payment

Sutter Health Plan Portal

After you register for a portal account, you can pay your monthly premium online through your Sutter Health Plan portal account and the Sutter Health Plan Online Payment Center.

#### 1. Log in to your portal account

- Employer Groups:  
[shplan.org/employerportal](https://shplan.org/employerportal)
- Individual and Family Plan Subscribers:  
[shplan.org/memberportal](https://shplan.org/memberportal)

#### 2. Select "Make a Payment"

### BILL PAY

Use the following information with your bank or credit union online banking bill pay service.

<b>Payee Name</b>	Sutter Health Plan
<b>Payee Address</b>	P.O. Box 278136 Sacramento, CA 95827-8136
<b>Payee Telephone Number</b>	855-315-5800

### CHECK

Make your check payable to Sutter Health Plan and mail to the appropriate address. Include your Sutter Health Plan account name and account number with your payment.

<b>Standard Mail</b>	Sutter Health Plan P.O. Box 278136 Sacramento, CA 95827-8136
<b>Expedited (Overnight) Mail</b>	Sutter Health - Deposit Services 3707 Schriever Ave. Mather, CA 95655

\* If you are submitting a large group payment for multiple subaccounts, please contact your Sutter Health Plan Account Executive to provide additional remittance information.

## ACH

Use the following information for ACH payments. Contact your bank or credit union directly or consult your online banking service about ACH payments and any associated fees.

The routing number for ACH payments is different than the routing number for wire transfers.

<b>Payee Name</b>	Sutter Health Plan
<b>Bank Name</b>	JP Morgan Chase
<b>ABA/Routing Number for ACH</b>	322271627
<b>Bank Account Number</b>	529062369

## WIRE

Use the following information for wire transfers. Contact your bank or credit union directly or consult your online banking service about wire transfers and any associated fees.

The routing number for wire transfers is different than the routing number for ACH.

<b>Payee Name</b>	Sutter Health Plan
<b>Bank Name</b>	JP Morgan Chase
<b>ABA/Routing Number for Wire</b>	021000021
<b>Bank Account Number</b>	529062369

